

THE PACT

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Our shared values drive everything that we do.

We are **PROFESSIONAL** in our service delivery.

This is demonstrated by:

- the results we deliver for PACT, for the children and families we support and for our partner organisations
- the respect we show to our service users and to our internal and external colleagues
- delivering quality services to our high standards for all our different professions

We are committed to maintaining a **POSITIVE ATTITUDE** that sets us apart. We achieve this by:

- keeping an open mind and choosing to see the good possibilities of a situation
- accepting change as vital to our efficiency and growth
- doing what we say we will do and supporting each other with care and with confidence

We are **INNOVATIVE** in the way we approach our work. For us this means:

- we encourage and support our colleagues in identifying and developing opportunities to try out new things
- we consistently take actions that ensure PACT remains a pioneering organisation, always at the forefront in our areas of expertise
- we develop and extend PACT's influence into new areas

We genuinely **DESIRE TO HELP OTHERS.**

For us this means:

- we strive to make a positive difference for the people whose lives we influence
- we work in partnership with those who use our services, are honest and open in all we do
- we recognise and respond flexibly to the individual needs of service users and colleagues.



PARENTS AND CHILDREN TOGETHER