

# Achievements Report 2021/22



**Natausha van Vliet**  
Chief Executive Officer

*"The tenacity and resilience that was shown by all of our teams in 2020-21 continued to shine through in 2021-22, as evidenced by another year of impressive, beneficiary-focused achievements. As an organisation PACT has done well to transition out of the Covid-19 restrictions and re-establish all of our service delivery. After the restrictions of the previous year we were delighted to be able to hold in-person family fun days for adoptive families, re-open our Alana House café, hold face-to-face sessions for adopted children and young people, have face-to-face team meetings, fundraising events, trustee board meetings and were generally very happy to be able to see more of each other! We were able to embed new ways of working and delivering our services as a result of the adapted delivery throughout the pandemic.*



**Wes Cuell**  
Chairman of the Executive Board

*We are sincerely grateful to our staff, volunteers, trustees, supporters and our funders for their continued support and commitment to helping PACT to build and strengthen families and provide support for so many at a time when our services really have never been more needed. Thank you."*



## ADOPTION

**78** children placed with 56 families | **70** families approved as adopters | **75** applications from prospective adopters | **1,327** enquiries from prospective adopters

**88** adoption orders were made | **27** adoption information events were held | **692** prospective adopters attended adoption information events

**21%** of parents who adopted children were of Black, mixed or minority ethnicities | **27%** of parents who adopted children identified as LGBTQ+ | **11%** of parents adopted through the Fostering for Adoption process

**32%** of parents who adopted were families of faith | **13%** of those who adopted were single parents

### Diversity of the adoption panel

PACT's adoption panel is made up of 22% male and 78% female panel members with 44% from Black, mixed and minority ethnicities and 22% identifying as LGBTQ+

*"The work the social worker has done is really impressive and it gave us so much confidence, both going into the panel and beyond."*  
- PACT adopter

*"We have found PACT to be enormously welcoming and supportive. We have found it a very positive experience."*  
- PACT adopter

*"We have found the process challenging at times, but overall really positive and feel really lucky that we have worked with someone who has allowed us to share and reflect in such a safe environment."* - PACT adopter

## ADOPTION SUPPORT

**3,267** users registered on The Adopter Hub | **317,785** views of Hub pages by users

**1,031** users attended live Hub webinars | **1,182** users watched Hub videos and webinar recordings

**182** referrals to the Family And Children Therapeutic Support (FACTS) service | **146** families supported by the Strengthening Families team | **67** families attended a family fun day

**117** families supported by the Adopter Champions team

**594** prospective adopters, adoptive parents and their friends and family attended 35 training courses

*"The input we have had from both [the PACT Education Lead] and the Adoption Support team at PACT has been phenomenal and our lives are certainly better for it."* - PACT family





# ALANA HOUSE

**252** women attended Alana House groups, courses, café sessions or one-to-one support | **15** women engaged with the Enrich programme

**16** women accessed counselling | **36** café sessions were held | **37** women received 47 emergency food parcels



*"Attending ImproVoice has helped me so much. I feel so much better about myself. I have gained skills that I didn't even know I needed."*  
- participant of Alana House's ImproVoice drama workshops

*"I couldn't wait to do these sessions. I finally have my answers to my trauma and feel free and can move forward."*  
- participant of Alana House's Healing Trauma course

*"I feel extremely privileged to be a service user of such a supportive, empowering women's centre."*  
- Alana House service user



# BOUNCE BACK 4 KIDS

**67** children supported by the BB4K team | **73** parents supported by the BB4K team | **13** children received play therapy



*"I've learnt lots of cool ways to show my emotions and stuff like that."* - child who attended a BB4K programme

*"The communication from the Bounce Back team has been excellent... It has been a pleasure welcoming you into our school every week."*  
- school that hosted a BB4K programme

*"My son went into this process believing he didn't have anything to deal with and came out having had huge realisations and is on the path to recovering. Being in a place where everyone has been through similar gives a huge sense of liberation and freedom to talk about what we have been through."* - parent who attended a BB4K programme with their child

*"It helped me to be safe."* - child who attended a BB4K programme



# FUNDRAISING & SUPPORT

**£857.9k** total restricted and unrestricted income secured | **£51.5k** raised by donations from corporate partners | **£8.5k** from Friends of PACT

**£5.1k** raised by donations from churches | **£2.5k** raised by 77 people taking part in the Move Every Day in May challenge | **£1.7k** raised by participants taking more than 10 million steps in the STEPtember challenge



# PACT TEAM

**100%** of staff surveyed believe PACT has a good reputation

**100%** believe people who work for PACT have an obvious desire to help others

**98%** feel highly committed to PACT and have a good understanding of organisational goals

**97%** feel genuinely passionate about working for PACT and are proud to be part of PACT

**1,297** hours of staff time invested towards learning and development goals

**49** new team members welcomed to PACT

## Exciting things that happened this year

Alana House released their own special edition coffee beans in partnership with Anonymous Coffee, with proceeds being split between the café and the Girls Gotta Run project in Ethiopia

New websites were launched for The Adopter Hub and PACT

PACT launched its own intranet, 'PACT Connect', to facilitate better communication and information sharing across the organisation

An Open Garden summer fundraiser was held which raised £4.9k for Alana House