

2025-2026 Achievements Report



"What an extraordinary year this has been. As a team, we certainly do not rest on our laurels. While we operate across southern and central England, our reputation for excellence has grown to a national level, with several ministerial visits across the year and invitations to leadership forums where our insight is helping to shape vital support and drive positive cultural change.

One of the year's major highlights was the national recognition of the exceptional work and support provided by PACT's adoption teams, reflected in Ofsted's "outstanding" rating, awarded with no recommendations.

Business decisions are made with great care, so the publication of our BB4K pilot randomised control trial report highlighted the positive impact the service has on our families. Our Alana House women's centre service has continued to grow and we were delighted to expand into Oxford and to pilot our young girl's work during the year.

Externally there continues to be change, but despite the challenges for families as a result of changes to the Adoption and Special Guardianship Support Fund, PACT remains steadfast in its commitment to provide lifelong support to adoptive families. The organisation continues to respond proactively to changing needs, offering an impressive range of meaningful support to adoptive families, children and young people.

More people than ever are engaging with PACT's work, encouraged by the continued support of our donors, volunteers and corporate partners. Internally, an increasing number of cross-team projects are also bringing together skills and expertise to deliver even greater impact for our beneficiaries.

In a time of uncertainty, PACT continues not only to stand firm, but to shine as a beacon of excellence. That strength is driven by the passion, expertise and the unwavering commitment of our team. We are all excited to launch our new strategy for 2026-2030 and to work together to deliver the ambitions within it for the people we serve."



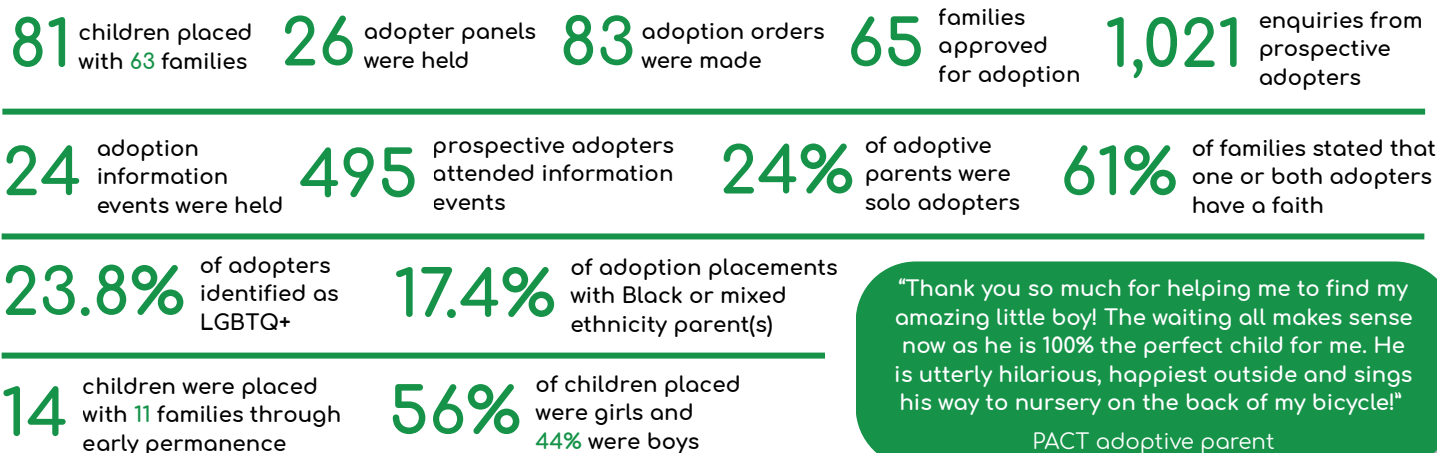
Natausha van Vliet
Chief Executive



Wes Cuell
Chair of the trustee board



ADOPTION

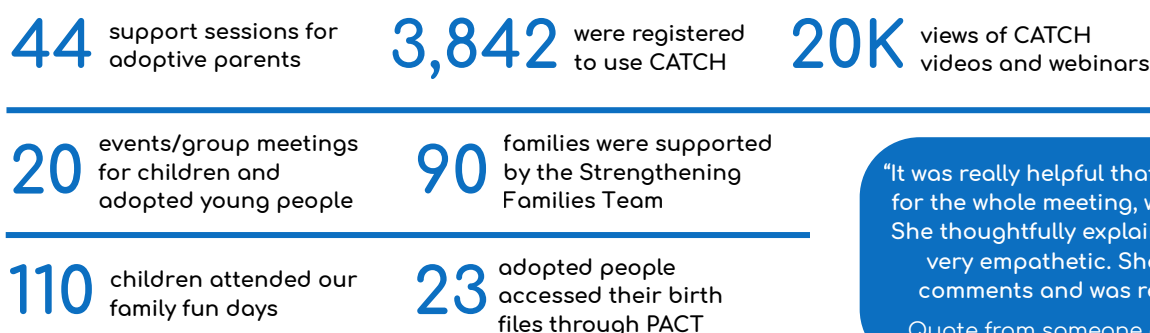


"Thank you so much for helping me to find my amazing little boy! The waiting all makes sense now as he is 100% the perfect child for me. He is utterly hilarious, happiest outside and sings his way to nursery on the back of my bicycle!"

PACT adoptive parent



ADOPTION SUPPORT



"It was really helpful that the social worker stayed for the whole meeting, whilst I accessed my files. She thoughtfully explained the process and was very empathetic. She also made very kind comments and was reassuring throughout"

Quote from someone accessing their records



ALANA HOUSE

"Thank you for being there for me. Not just today, all of you every single day of my recovery."

Alana House woman

218 women received support from Alana House

1054 keywork sessions attended

261 counselling sessions were provided to **20** women

310 group sessions were attended by **94** women



89% of women recorded a positive improvement or sustained score across all needs, with the greatest improvement in: Accommodation (**95%**), Attitude, thinking and behaviour (**93%**), and Self-esteem (**91%**)



BOUNCE BACK 4 KIDS

"BB4K made me realise I'm not on my own [...] It's given me the ability to reflect on life from a more positive perspective."

BB4K parent

134 children directly supported by the BB4K team

121 parents supported by the BB4K team

439 children supported directly and indirectly

16 children received play therapy



Percentage of adults that recorded a positive or sustained improvement in each outcome area:

82.5% Play and enjoyment

81.2% Empathy and understanding

79.7% Self-acceptance



FUNDRAISING

£1.48m total fundraised income

£15k raised through our events like Marathon In May, and our Carol Concert

£11.3K donated by our Friends of PACT

£40k community fundraising

Some of the exciting things that happened this year:

- Our adoption and adoption support services were rated outstanding by Ofsted for the fourth successive inspection
- Government ministers Lord James Timpson and Sir Nic Dakin visited Alana House. Minister for Children and Families Josh MacAllister came to PACT to find out about our adoption services and BB4K
- CEO Natausha van Vliet contributed to a national discussion about tackling violence against women and girls at No 10 Downing St
- Alana House was highly commended at the 2025 Inspire Justice awards
- Foundations, the National What Works Centre for Children and Families, published the pilot randomised control trial report that the BB4K service completed in 2024/2025.



PACT TEAM

1,974 hours of staff time were invested towards learning and development goals

31 new employees were welcomed to PACT

48 volunteers helped PACT do the work we do



Find out all the ways we made a difference in 2025-26



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